

## our mission

Jefferson County Area Agency on Aging maximizes the quality of life, independence, health and safety of older adults.

## PROTECTIVE SERVICES



For more information, please contact us.

186 Main Street, Suite 2 Brookville, PA 15825

Phone: 814-849-3096 Toll Free: 800-852-8036 Fax: 814-849-3232

Visit us online at: www.jcaaa.org



The Jefferson County Area Agency on Aging is designated as a 501 (c)(3) charitable organization by The Internal Revenue Service.

Elder Abuse: What you can do to help.

Any person who believes that an older adult is being abused, neglected, exploited, or abandoned may file a confidential report at any time with the Jefferson County Area Agency on Aging by calling 800-852-8036.

What The Older Adult Protective Services Act at Jefferson County AAA does:

- •Investigates allegations of or suspected occurrence of:
  - Physical abuse
  - ·Emotional abuse
  - Financial abuse
  - Exploitation
  - Neglect
  - Abandonment
- Mandatory Reporting by:
  - Nursing home employees and administrators
  - Personal Care and Asst. Living Homes
  - Domiciliary care Homes
  - Adult day service Centers

For general public, reporting of abuse is voluntary and can be anonymous. The law protects all reporters from retaliation and civil or criminal liability.



Our Agency is available to take calls for reports of abuse 24 hours a day, 7 days a week.

1-800-852-8036

## **Helpful Phone Numbers:**

Bureau of Consumer Protection 800-441-2522

Pennsylvania's SeniorLAW Helpline 877-727-7529

Office of Victims' Services 717-705-0888

## COMMON SIGNS AND/OR SYMPTOMS OF ABUSE MAY INCLUDE:

- Isolation
- Weight Loss
- •Bruises or Broken Bones
- Increased Confusion
- Unusual Withdrawals From Any Account
- •Signing Over One's Home to Another



